

Borrower Name: Warn ck, Den se
 Property Address: 164 Casey Dr ve New Sa em, PA 15468
 Serv cer Name: Se ect Portfo o Serv c ng
 Loan Number: [REDACTED]

Full History

Date	Activity By	Action Taken
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01/20/2019 11:48:42 AM E	Attorney	F e Subm tted
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F e Subm tted by Amy Zema

he fo ow ng documents were subm tted:

Warn ck (Loan # [REDACTED]) Borrower Author zat on (Added 01 20 2019)
 Warn ck (Loan # [REDACTED]) HAMP Request for Mortgage Ass stance (RMA) (Added 01 20 2019)
 Warn ck (Loan # [REDACTED]) Un form Borrower Ass stance Form (Added 01 20 2019)
 Warn ck (Loan # [REDACTED]) Mortgage Ass stance App cat on Form 710 (Added 01 20 2019)
 Warn ck (Loan # [REDACTED]) F nanc a Statement (Added 01 20 2019)
 Warn ck (Loan # [REDACTED]) Hardsh p Letter (Added 01 20 2019)
 Warn ck (Loan # [REDACTED]) RS Form 4506 (Borrower) (Added 01 20 2019)
 Warn ck (Loan # [REDACTED]) RS Form 4506 (Co Borrower) (Added 01 20 2019)
 Warn ck (Loan # [REDACTED]) Dodd Frank Cert f cat on (Added 01 20 2019)
 Warn ck (Loan # [REDACTED]) Government Mon tor ng Data (Added 01 20 2019)
 Warn ck (Loan # [REDACTED]) SPS Request for Mortgage Ass stance (Added 01 20 2019)
 Warn ck (Loan # [REDACTED]) Borrower ncome (Wages) Most recent 2 pay stubs (Added 01 20 2019)
 Warn ck (Loan # [REDACTED]) Soc a Secur ty ncome Proof of payment (Added 01 20 2019)
 Warn ck (Loan # [REDACTED]) Most Recent 2 Months Bank Statements (Added 01 20 2019)
 Warn ck (Loan # [REDACTED]) Most Recent 2 ax Returns (Added 01 20 2019)
 Warn ck (Loan # [REDACTED]) Proof of Occupancy (Added 01 20 2019)
 Warn ck (Loan # [REDACTED]) Rece v ng no rent e (Added 01 20 2019)
 Warn ck (Loan # [REDACTED]) Loss M t gat on Order (Added 01 20 2019)

01/22/2019 11:49:20 AM E	Serv cer	F e Opened
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F e Opened by Pau ne Kunz

01/22/2019 11:49:53 AM E	Serv cer	Message Sent
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From: Pau ne Kunz (Serv cer)

Subject: Loss M t gat on Rev ew

Message:

He o,
 have subm tted the documentat on for rev ew
 hank you,
 Pau ne Kunz
 Bankruptcy Spec a st
 Se ect Portfo o Serv c ng, nc

01/24/2019 12:35:55 PM E	Serv cer	Message Sent
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Date

Activity By

Action Taken

From: Pauline Kunz (Servicer)
Subject: Loss Mitigation Review
Message:
 Hello,
 Please provide the requested documentation in a timely manner as requested by the DMM portal.
 Pauline Kunz
 Bankruptcy Specialist
 Select Portfolio Servicing, Inc.

****Received Request for Mortgage Assistance (RMA) in which section #2 no boxes checked which is not acceptable. Need complete updated version of RMA with appropriate check box checked, signed and date (not older than 90 days)**

Attached Files:
[Warnick \[REDACTED\] RMA 2 page pdf \(Added 01/24/2019\)](#)

01/27/2019 04:05:32 PM E

Attorney

Message Sent

From: Amy Zema (Borrower Attorney)
Subject: RE: Loss Mitigation Review
Message:
 Attached

Attached Files:
[Warnick \[REDACTED\] sps rma Update 1 \(Added 01/27/2019\)](#)

01/30/2019 10:51:02 AM E

Servicer

Documents complete Notice

File Rejected by: Ken Hampton
Reason: incomplete Package
Due Date: 02/06/2019
Message:

- HAMP Request for Mortgage Assistance (RMA):** Received RMA in which section #2 none of the check boxes checked. We need complete new version of RMA with appropriate check box checked, signed and date (not older than 90 days)

[Warnick \[REDACTED\] RMA 2 page pdf \(Added 01/30/2019\)](#)

01/30/2019 10:53:51 AM E

Servicer

Message Sent

From: Ken Hampton (Servicer)
Subject: RE: Loss Mitigation Review
Message:
 Hello,
 I have submitted the documentation you provided for review.
 Thank you,
 Ken Hampton
 Bankruptcy Specialist
 Select Portfolio Servicing, Inc.

Date

Activity By

Action Taken

01/30/2019 12:53:20 PM E

Attorney

File Resubmitted

Amy Zema resubmitted file for review:

Reason: Completed Package

Message: sps rma

Attached Files:

[Warn ck \[REDACTED\]](#)) sps rma Update 2 (Added 01 30 2019)

02/04/2019 10:04:30 AM E

Servicer

File Opened

File Opened by Pauline Kunz

02/04/2019 10:05:23 AM E

Servicer

Docs Complete Notice

File Completed by: Pauline Kunz

Message:

Hello, thank you for submitting the requested documents. At this time, we are not requesting any further documents; however, if additional documents are required for ongoing further review on the file, we will notify you timely of those requests. Thank you, Pauline Kunz Bankruptcy Specialist Select Portfolio Servicing, Inc.

02/06/2019 01:39:16 PM E

Servicer

Message Sent

From: Pauline Kunz (Servicer)

Subject: Loss Mitigation Review

Message:

Hello,

We are still reviewing at this time, if you have any questions, please do not hesitate to ask. We will continue to update the portal with details and the status of the review.

Thank you,

Pauline Kunz

Bankruptcy Specialist

Select Portfolio Servicing, Inc.

02/08/2019 10:55:55 AM E

Servicer

Message Sent

From: Pauline Kunz (Servicer)

Subject: Loss Mitigation Review

Message:

Hello,

We will continue to monitor the account and provide updates through the DMM portal as they become available. If you have any additional questions, don't hesitate to ask.

Thank you,

Pauline Kunz

Bankruptcy Specialist

Select Portfolio Servicing, Inc.

Date	Activity By	Action Taken
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02/12/2019 03:47:11 PM E	Serv cer	Message Sent
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From: Ken Hampton (Serv cer)
Subject: Loss M t gat on Rev ew
Message:
 He o,

 here s no update at th s t me

 hank you,
 Ken Hampton
 Bankruptcy Spec a st
 Se ect Portfo o Serv c ng, nc

02/14/2019 10:21:28 AM E	Serv cer	Message Sent
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From: Pau ne Kunz (Serv cer)
Subject: Loss M t gat on Rev ew
Message:
 He o,
 We are st rev ew ng at th s t me, f you have any quest ons, p ease do not hes tate to ask We w cont nue to update the porta w th deta s and the status of the rev ew
 hank you,
 Pau ne Kunz
 Bankruptcy Spec a st
 Se ect Portfo o Serv c ng, nc

02/21/2019 06:57:53 PM E	Serv cer	Message Sent
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From: Er ca Haro (Serv cer)
Subject: Loss M t gat on Rev ew
Message:
 He o,

 We ant c pate hav ng a dec s on on the rev ew w th n 30 45 days f you have any quest ons, p ease do not hes tate to ask We w cont nue to update the porta w th any deta s and the status of the rev ew

 hank you
 Er ca Haro
 Bankruptcy Spec a st
 Se ect Portfo o Serv c ng, nc

Attached Files:
[Warn ck \[REDACTED\]](#) (Added 02 21 2019)

02/25/2019 12:45:48 PM E	Serv cer	Message Sent
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Date	Activity By	Action Taken
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From: Er ca Haro (Serv cer)
Subject: Loss M t gat on Rev ew
Message:
 He o,

 We are st rev ew ng at th s t me, f you have any quest ons, p ease do not hes tate to ask We w cont nue to update the porta w th deta s and the status of the rev ew

 hank you,
 Er ca Haro
 Bankruptcy Spec a st
 Se ect Portfo o Serv c ng, nc

02/27/2019 11:09:42 AM E	Serv cer	Message Sent
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From: Pau ne Kunz (Serv cer)
Subject: Loss M t gat on Rev ew
Message:
 He o,

 We w cont nue to mon tor the account and prov de updates through the DMM porta as they become ava ab e f you have any add t ona quest ons don t hes tate to ask

 hank you,
 Pau ne Kunz
 Bankruptcy Spec a st
 Se ect Portfo o Serv c ng, nc

02/27/2019 01:37:04 PM E	Attorney	Message Sent
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From: Amy Zema (Borrower Attorney)
Subject: RE: Loss M t gat on Rev ew
Message:
 hank you for the updates

03/01/2019 02:20:34 PM E	Serv cer	Message Sent
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From: Pau ne Kunz (Serv cer)
Subject: Loss M t gat on Rev ew
Message: He o, here s no update at th s t me hank you, Pau ne Kunz Bankruptcy Spec a st Se ect Portfo o Serv c ng, nc

03/05/2019 02:09:59 PM E	Serv cer	Message Sent
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Date

Activity By

Action Taken

From: Pau ne Kunz (Serv cer)
Subject: Loss M t gat on Rev ew
Message:
 He o,

 here s no update at th s t me

 hank you,

 Pau ne Kunz

 Bankruptcy Spec a st

 Se ect Portfo o Serv c ng, nc

03/07/2019 03:20:14 PM E

Serv cer

Message Sent

From: Er ca Haro (Serv cer)
Subject: Loss M t gat on Rev ew
Message:
 He o,
 We w cont nue to mon tor the account and prov de updates through the DMM porta as they become ava ab e f you have any
 add t ona quest ons don t hes tate to ask

 hank you,
 Er ca Haro
 Bankruptcy Spec a st
 Se ect Portfo o Serv c ng, nc

03/11/2019 12:23:59 PM E

Serv cer

Message Sent

From: Er ca Haro (Serv cer)
Subject: Loss M t gat on Rev ew
Message:
 He o,

 P ease a ow add t ona t me to comp ete rev ew

 We w cont nue to update the porta w th any deta s and the status of the rev ew

 hank you,

 Er ca Haro

 Bankruptcy Spec a st

 Se ect Portfo o Serv c ng, nc

03/13/2019 02:16:59 PM E

Serv cer

Message Sent

From: Pau ne Kunz (Serv cer)
Subject: Loss M t gat on Rev ew
Message:
 He o,

 here s no update at th s t me

 hank you,

 Pau ne Kunz

 Bankruptcy Spec a st

 Se ect Portfo o Serv c ng, nc

Date

Activity By

Action Taken

03/15/2019 12:33:50 PM E

Serv cer

Message Sent

From: Er ca Haro (Serv cer)

Subject: Loss M t gat on Rev ew

Message:

He o,

We w cont nue to mon tor the account and prov de updates through the DMM porta as they become ava ab e f you have any add tona quest ons don t hes tate to ask

hank you,

Er ca Haro

Bankruptcy Spec a st

Se ect Portfo o Serv c ng, nc

03/19/2019 12:13:30 PM E

Serv cer

Message Sent

From: Er ca Haro (Serv cer)

Subject: Loss M t gat on Rev ew

Message:

He o,

P ease a ow add tona t me to comp ete rev ew We w update porta ust as soon as we get updates from our underwr ters P ease et us know f there are any quest ons

hank you

Er ca Haro

Bankruptcy Spec a st

Se ect Portfo o Serv c ng, nc

03/21/2019 10:28:51 AM E

Serv cer

Message Sent

From: Pau ne Kunz (Serv cer)

Subject: Loss M t gat on Rev ew

Message:

He o,

here s no update at th s t me

hank you,

Pau ne Kunz

Bankruptcy Spec a st

Se ect Portfo o Serv c ng, nc

03/25/2019 02:40:26 PM E

Serv cer

Message Sent

Date

Activity By

Action Taken

From: Pau ne Kunz (Serv cer)
Subject: Loss M t gat on Rev ew
Message:
 He o,
 he broker s pr ce op n on (BPO) s st pend ng t has not been rece ved by SPS
 As soon as t s rece ved, rev ew w cont nue
 hank you,
 Pau ne Kunz
 Bankruptcy Spec a st
 Se ect Portfo o Serv c ng, nc

03/27/2019 10:10:41 AM E

Serv cer

Message Sent

From: Pau ne Kunz (Serv cer)
Subject: Loss M t gat on Rev ew
Message:
 He o,
 here s no update at th s t me
 hank you,
 Pau ne Kunz
 Bankruptcy Spec a st
 Se ect Portfo o Serv c ng, nc

03/29/2019 11:04:20 AM E

Serv cer

Message Sent

From: Pau ne Kunz (Serv cer)
Subject: Loss M t gat on Rev ew
Message:
 He o,
 he broker s pr ce op n on (BPO) has not yet been rece ved by SPS
 As soon as t s rece ved, rev ew w cont nue
 hank you,
 Pau ne Kunz
 Bankruptcy Spec a st
 Se ect Portfo o Serv c ng, nc

04/02/2019 10:59:26 AM E

Serv cer

Message Sent

From: Er ca Haro (Serv cer)
Subject: Loss M t gat on Rev ew
Message:
 He o,
 P ease a ow add t ona t me to comp ete rev ew We w update the porta ust as soon as we hear back from our underwr ters
 hank you,
 Er ca Haro
 Bankruptcy Spec a st
 Se ect Portfo o Serv c ng, nc

04/04/2019 10:20:30 AM E

Serv cer

Message Sent

Date

Activity By

Action Taken

From: Er ca Haro (Serv cer)
Subject: Loss M t gat on Rev ew
Message:
 He o,

 here s no update at th s t me

 hank you,

 Er ca Haro

 Bankruptcy Spec a st

 Se ect Portfo o Serv c ng, nc

04/08/2019 11:23:31 AM E

Serv cer

Message Sent

From: Er ca Haro (Serv cer)
Subject: Loss M t gat on Rev ew
Message:
 He o,

 We are st rev ew ng at th s t me, f you have any quest ons, p ease do not hes tate to ask We w cont nue to update the porta w th deta s and the status of the rev ew

 hank you,

 Er ca Haro

 Bankruptcy Spec a st

 Se ect Portfo o Serv c ng, nc

04/10/2019 01:08:25 PM E

Serv cer

Message Sent

From: Er ca Haro (Serv cer)
Subject: Loss M t gat on Rev ew
Message:
 He o,

 P ease a ow add t ona t me to comp ete rev ew We w update the porta ust as soon as we hear back from our underwr ters

 hank you,

 Er ca Haro

 Bankruptcy Spec a st

 Se ect Portfo o Serv c ng, nc

04/12/2019 03:20:59 PM E

Serv cer

Message Sent

Date

Activity By

Action Taken

From: Er ca Haro (Serv cer)

Subject: Loss M t gat on Rev ew

Message:

He o,

We are st rev ew ng at th s t me, f you have any quest ons, p ease do not hes tate to ask We w cont nue to update the porta w th deta s and the status of the rev ew

hank you,

Er ca Haro

Bankruptcy Spec a st

Se ect Portfo o Serv c ng, nc

04/16/2019 04:09:24 PM E

Serv cer

Message Sent

From: Er ca Haro (Serv cer)

Subject: Loss M t gat on Rev ew

Message:

He o,

We ant c pate hav ng a dec s on on the rev ew here short y f you have any quest ons, p ease do not hes tate to ask We w cont nue to update the porta w th any deta s and the status of the rev ew

hank you,

Er ca Haro

Bankruptcy Spec a st

Se ect Portfo o Serv c ng, nc

Attached Files:

[Warn ck \[REDACTED\] pdf \(Added 04 16 2019\)](#)

04/18/2019 12:02:48 PM E

Serv cer

Message Sent

From: Er ca Haro (Serv cer)

Subject: Loss M t gat on Rev ew

Message:

He o,

We are st rev ew ng at th s t me, f you have any quest ons, p ease do not hes tate to ask We w cont nue to update the porta w th deta s and the status of the rev ew

hank you,

Er ca Haro

Bankruptcy Spec a st

Se ect Portfo o Serv c ng, nc

04/22/2019 05:00:06 PM E

Serv cer

Message Sent

Date

Activity By

Action Taken

From: Pau ne Kunz (Serv cer)
Subject: Loss M t gat on Rev ew
Message:
 He o,
 We w cont nue to mon tor the account and prov de updates through the DMM porta as they become ava ab e f you have any
 add t ona quest ons don t hes tate to ask
 hank you,
 Pau ne Kunz
 Bankruptcy Spec a st
 Se ect Portfo o Serv c ng, nc

04/25/2019 04:14:27 PM E

Serv cer

Message Sent

From: Ken Hampton (Serv cer)
Subject: Loss M t gat on Rev ew
Message:
 He o,

 here s no update at th s t me

 hank you,

 Ken Hampton
 Bankruptcy Spec a st
 Se ect Portfo o Serv c ng, nc

05/01/2019 04:31:04 PM E

Serv cer

Message Sent

From: Er ca Haro (Serv cer)
Subject: Loss M t gat on Rev ew
Message:
 He o,
 We are st rev ew ng at th s t me, f you have any quest ons, p ease do not hes tate to ask We w cont nue to update the porta w th
 deta s and the status of the rev ew
 hank you,
 Er ca Haro
 Bankruptcy Spec a st
 Se ect Portfo o Serv c ng, nc

05/03/2019 10:12:09 AM E

Serv cer

Message Sent

From: Pau ne Kunz (Serv cer)
Subject: Loss M t gat on Rev ew
Message:
 He o,
 We w cont nue to mon tor the account and prov de updates through the DMM porta as they become ava ab e f you have any
 add t ona quest ons don t hes tate to ask
 hank you,
 Pau ne Kunz
 Bankruptcy Spec a st
 Se ect Portfo o Serv c ng, nc

05/08/2019 11:11:59 AM E

Serv cer

Message Sent

Date	Activity By	Action Taken
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From: Pau ne Kunz (Serv cer)
Subject: Loss M t gat on Rev ew
Message:
 He o,

 here s no update at th s t me

 hank you,

 Pau ne Kunz

 Bankruptcy Spec a st

 Se ect Portfo o Serv c ng, nc

05/10/2019 11:21:24 AM E	Serv cer	Message Sent
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From: Er ca Haro (Serv cer)
Subject: Loss M t gat on Rev ew
Message:
 He o,

 We are st rev ew ng at th s t me, f you have any quest ons, p ease do not hes tate to ask We w cont nue to update the porta w th deta s and the status of the rev ew

 hank you,

 Er ca Haro

 Bankruptcy Spec a st

 Se ect Portfo o Serv c ng, nc

05/14/2019 12:47:37 PM E	Serv cer	Message Sent
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From: Er ca Haro (Serv cer)
Subject: Loss M t gat on Rev ew
Message:
 He o,

 here s no update at th s t me

 hank you,

 Er ca Haro

 Bankruptcy Spec a st

 Se ect Portfo o Serv c ng, nc

05/17/2019 04:31:54 PM E	Attorney	Message Sent
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From: Amy Zema (Borrower Attorney)
Message:
 rece ved a etter today that SPS cons ders th s request for oan mod f cat on as w thdrawn because "our attempts to contact you to arrange for a property va uat on, wh ch s a requ rement for oss m t gat on rev ew, have been unsuccesfu "

 h s s the frst ve heard that you have tr ed to contact the borrower Can you te me how you tr ed to contact her? f you et me know exact y who when where needs to go to her home to va ue t, can certa n y he p to arrange that

 P ease et me know

 Amy

Date

Activity By

Action Taken

05/21/2019 10:39:10 AM E

Serv cer

Message Sent

From: Er ca Haro (Serv cer)
Subject: RE: Message Sent
Message:

He o,

Phone number sted to contact borrower s 724 245 8693 went ahead and resubm tted mod f cat on rev ew P ease prov de correct contact nfo f d fferent

hank you,

Er ca Haro

Bankruptcy Spec a st

Se ect Portfo o Serv c ng, nc

05/21/2019 10:51:38 AM E

Attorney

Message Sent

From: Amy Zema (Borrower Attorney)
Subject: RE: Message Sent
Message:

724 963 6652 s ce phone

724 245 8693 s and ne

P ease ca both numbers a ways get an answer or a ca back w th n a few hours

o acce erate th s process, p ease g ve me a number to g ve to the borrower so she can ca d rect y and make arrangements

A so, hopefu y you are aware that the udge ssued an order requ r ng Lender to subm t a status report

05/23/2019 11:32:42 AM E

Serv cer

Message Sent

From: Er ca Haro (Serv cer)
Subject: RE: Message Sent
Message:

He o,

hank you for ver fy ng the phone numbers A so, mod f cat on was resubm tted on 5/21/2019 Because of the new workout subm ss on we w need updated documentat on P ease et us know f there are any quest ons on whats needed

hank you,

Er ca Haro

Bankruptcy Spec a st

Se ect Portfo o Serv c ng, nc

05/23/2019 03:32:43 PM E

Attorney

Message Sent

Date

Activity By

Action Taken

From: Amy Zema (Borrower Attorney)

Subject: RE: Message Sent

Message:

What do you mean updated documentat on? he ent re packet? P ease be spec f c and te me exact y what s needed

A so, have you contacted the borrower yet??

05/28/2019 11:32:31 AM E

Serv cer

Message Sent

From: Er ca Haro (Serv cer)

Subject: RE: Message Sent

Message:

He o,

Yes a comp ete packet Documentat on needs to be dated w th n 90 days Documentat on can be obta ned v a our webs te www.spservcng.com We w need Request Mortgage Ass stance, 4506 form, Non ob gor Cred t Check Author zat on, ax returns 2018 s gned and dated, proof of ncome, proof of occupancy, HOA statement f any, two most recent bankstatements, here has not been any contact w th the borrower Borrower can ca n and speak w th the r re at onsh p manager Estefan a Moreno at 800 258 8602 ext 36386

P ease et us know f there are any quest ons

hank you,

Er ca Haro

Bankruptcy Spec a st

Se ect Portfo o Serv c ng, nc